

## Learning Governance & Self-Service Portal – CASE STUDY

### **CLIENT INFORMATION:**

Leading pharmaceutical company with over 100,000 employees

### **BACKGROUND:**

- Global Pharmaceutical Company
- Centralized Sales Training & Leadership (STLD) development group with a Federated Operations Support department providing Learning Lifecycle support

### **PROBLEM STATEMENT:**

- Multiple de-centralized training requisitions
- No formal instructional Background of Training Directors leads to inconsistent learning solution
- No formal process for training needs analysis, development and evaluation lead
- Longer time to market for developing training materials
- In adequate Resource Optimization due to multiple training requisitions

### **SOLUTION SUMMARY:**

- Yellow Platter self service Portal for training requisition and Dashboard for easy project status & resource allocation management
- Standardized self service process for training requisition, project information and Needs Analysis
- Templates and guidelines to carry out structured Need's Analysis and Post Project Analysis
- Shorter time to market of training materials
- Better resource management for Training development projects

## THE RESULTS:

