

Learning Governance & Self-Service Portal – CASE STUDY

CLIENT INFORMATION:

Fortune 100 company with over 120,000 employees worldwide

BACKGROUND:

- Diverse business with global operations
- Over 120,000 employees operating in a regulated environment
- Business supported by a Federated learning organization (OD&L)
- OD&L Entrusted to provide learning strategy and tiered support on Learning
- Life Cycle to business
- Shared service for learning technologies like Authoring Tool, VCT and LMS

PROBLEM STATEMENT:

- Little or no support for much of the learning developed in the business
- Low self service for Learning Life Cycle
- Learning governance is inadequate, resulting in poor Train, Track and Report & high Audit risks
- Duplication of Learning content

SOLUTION SUMMARY:

- Learning Governance model
- Maturity model for Learning Governance
- Self Service Wizard based portal providing Learning Life Cycle
- Standardization, promoting re-use and enforcing governance
- Integration of data from Saba and SkillSoft
- Reduced support and learning development costs
- Improved KPI scores for HRS and LMS

THE RESULTS:

Learning Solution Center

[Home](#) | [Help](#) | [FAQs](#) | [Logout](#) | [Contact: 1.800.HONYIP](#)


You are here: [Home](#)

The Learning Solution Center **self-service** portal will walk you through decisions that will enable you to create effective learning.

You can use this self-service portal to:


- > Create end to end Course Project Plans by following the recommended activities related to the course life cycle
- > Search the Learning Portfolio Catalog to find an existing course instead of creating a new one
- > View mandatory corporate learning policies
- > Browse learning-related templates, guidelines and best practice documents
- > Access authoring tool templates to create a new training course

How would you like to begin?




Open/Create a Course Project Plan

Create a new Course Project Plan or open an existing Course Project Plan to edit/update




View Corporate Learning Policies

Read mandatory and recommended corporate learning policies.




View Learning Resource

Browse various learning guidelines, templates, and best practice documents.



Learning Supplier Management Tool

Search the Learning Supplier Management Tool to find Corporate Learning Suppliers



Learning Portfolio Catalog

Search the Learning Portfolio Catalog to find an existing course instead of creating a new one

Fast Access

- [Add a Course or Offering to the LMS](#)
- [Access templates to create training](#)
- [Request a course completion report](#)
- [Search for an existing course that meets your need](#)
- [Find a Learning Supplier](#)

Corporate Learning Policies

- [LMS Corporate Learning Technology](#)
- [Course Completion Reports](#)
- [eLearning Policy](#)

Guidelines, Templates & Best Practices

- [Review best practices for good instructional design](#)

Tools

- [Learning Portfolio Catalog](#)
- [Learning Supplier Management Tool](#)
- [Learning Sponsor/Stakeholder Survey](#)